HSA BANK
National Leader in Health Savings Accounts.
A Division of Webster Bank, N.A., Member FDIC

Employer  Update

| Try Group Online Contributions (GOC) | Utilize Online, Self-Service Options | Account Balances Grow | Follow Us on Twitter

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Try Group Online Contributions (GOC)

Looking for a fast, easy way to make contributions to your employees' HSAs? Try HSA Bank's Group Online Contribution option. This convenient feature is accessible by logging in to the Employer Administration Area. It allows you to schedule ongoing contributions so you can set them up and forget about them. Plus, we recently enhanced the system to feature a fresh new design, faster load times and easier-to-use navigation. We've also added a reporting option that outputs both employee pre-tax and employer facilitated year-to-date contributions.As always, Group Online Contributions provides:

- One-time or recurring contributions that can by uploaded using a Microsoft Excel (CSV) file rather than manually entering each amount.
- Various contributions frequencies (weekly, bi-weekly, monthly, etc.)
- Pending and prior contributions
- Downloadable contribution reports on the current or prior year, which include summaries of all your contributions from any source.
- Email confirmations, such as when a contribution has been posted.

Curious about how GOC works? View our online demo .

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Utilize Online, Self-Service Options

Due to the high call volume experienced between January and mid-April, HSA Bank offers self-service options for employers and employees. During the peak call season, some customers may find it most efficient to utilize our free, online portals for 24/7 customer service assistance.

Employer Administration Area
Employers looking to make contributions, add or remove employees from their group, make changes to Group Online Enrollment or download communication resources can log in to our Employer Administration Area to easily access this information. The Employer Administration Area is also great for signing up for newsletters and managing company profile information.

When logging in, employers can utilize demos located on the landing page for assistance when using the Employer Administration Area.

Internet Banking
Tax information, check images and transaction information is available for download via HSA Bank's Internet Banking system. Accountholders are also able to view their balance and transaction information, make contributions to their account by linking an external account to their HSA, order checks and debit cards and link to healthcare resources.

Internet Banking demos are available on the landing page to guide new users through the site.

Bankline
Accountholders simply looking to check their balance or transaction history can call Bankline, our toll-free automated voice service. The information is accessible 24 hours a day by calling (800) 565-3512.

askus@hsabank.com
Accountholders requiring less time-sensitive information can email our Client Assistance Center and receive a response within two business days.

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Account Balances Grow

Despite a recovering global economy, ailing retirement accounts, and excessive unemployment rates, HSA Bank internal reports found that HSA balances actually grew. Many accountholders even carried balances over from 2009 to 2010.

Accountholders dramatically increased the activity within their HSAs in 2009 compared to 2008. On average, HSA Bank's accountholders contributed 35 percent more to their HSAs than they did in 2008. In turn, accountholders withdrew nearly 25 percent more from their HSAs in that same time period. The greater activity in the HSAs indicates that accountholders were using the accounts to pay for their medical bills.

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Follow Us on Twitter

Follow HSA Bank on Twitter, and we'll keep you up-to-date with the latest news on HSAs and consumer-driven healthcare. Our tweets will be limited to press releases, research studies (including invitations to participate in our surveys) and industry news or research results. It will not be used as a spam account, meaning you will not receive hundreds of tweets over a span of a few days.

To follow HSA Bank, go to www.twitter.com/hsabank and select "follow". We look forward to providing you with useful, up-to-date HSA specific information.

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